

3. High-speed optical communications service

Combining optical and UTP cables installed within Tokyo Big Sight makes it possible to connect to the Internet by using optical communication line.

a. High-speed optical communications service

i. What is high-speed optical communications service?

The high-speed optical communications service provides constant high-speed Internet connection through the optical communication line service provided by NTT East. Moreover, the permanent LAN installed throughout Tokyo Big Sight can be used as an in-house LAN between exhibition halls and meeting rooms, without external connection.

ii. Service content and fees (2020 revision)

Menu	Fee (tax included) (Price w/o tax)	Remarks
Type A	¥ 77,000 (¥ 70,000) per line per event	Provider connection : 10 Mbps In-house LAN connection : 10 Mbps This service is suitable for construction of a small-scale network on the LAN side for constant Internet connection.
Type B	¥ 110,000 (¥ 100,000) per line per event	Provider connection : 100 Mbps In-house LAN connection : 100 Mbps This service is suitable for construction of a medium-scale network on the LAN side for constant Internet connection.

*Please inquire separately if you require a maximum 1 Gbps in-house connection for Type B.

b. Items to bear in mind when using the high-speed optical communications service

i. Scope of service provided

Tokyo Big Sight will provide everything required from the ONU to the UTP cable (RJ45) or our router. Please consult with the person in charge in Tokyo Big Sight if you use a router which user brings.

ii. Service type

This service is provided on a “best effort” basis. Tokyo Big Sight offers no guarantee with regard to communication speed or quality. Actual communication speed may vary depending on network use conditions, etc.

iii. Please be aware that Tokyo Big Sight will not assume any responsibility for problems attributable to public communications providers when you are engaged in external communications.

iv. Examples of cases in which the optical communication line service or the provider supplied by Tokyo Big Sight are not utilized.

- The user wishes to use a specific provider (i.e., a provider other than that supplied by Tokyo Big Sight)
- The user wishes to use a line other than the optical communication line service
- The user wishes to use an exclusive line

In such cases, please consult with the person in charge in Tokyo Big Sight. (Separate fees will be required.)

- v. Only construction businesses designated by Tokyo Big Sight will be allowed to engage in in-house construction (cable construction, etc.) from the Tokyo Big Sight MDF to the cable terminal constructed by Tokyo Big Sight. This is in the interest of maintaining communications quality.
- vi. **Because securing the optical communication line and other preparations require time, applications for this service will be accepted up to one month prior to your event and no later.** Depending on the scale of work, there are many cases where it is physically difficult to respond to requests immediately prior to an event. (Arranging the optical communication line service and providers requires several weeks.) Consequently, we may have no choice but to refuse your application in worst-case scenarios. We therefore ask that you consult with us as soon as possible.

c. Items included in the high-speed optical communications service

- i. Prior consultation
- ii. Cable wiring and termination up to the booth or installation of our routers.
- iii. Line testing
- iv. Setting of connection devices supplied by Tokyo Big Sight
- v. Handling of malfunctions and consultation

d. Items not included in the high-speed optical communications service (but available through secondary services)

- i. Setting of your router
- ii. Wiring in your booth and connection to your PC
- iii. Setting and management of devices from your server that are brought in by you
- iv. Handling of malfunctions and consultation pertaining to the above items