

4. Shared internet connection service

Shared internet connection service provides the 1 Gbps internet through the permanent LAN installed within Tokyo Big Sight.

a. Shared internet connection service

i. What is shared internet connection service ?

The shared internet connection service provides the 1 Gbps internet through the permanent LAN installed in-house. You can use the permanent LAN installed in-house without external connection to access the server provided by organizer during an event. This service requires using our dedicated router to connect in-house LAN.

ii. Service content and fees (2020 revision)

Menu	Fee (tax included) (Price w/o tax)	Remarks
10M (Provided via a dedicated router)	¥ 33,000 (¥ 30,000) per line per event	In-house LAN connection: 10 Mbps max (10BASE-T) Connection to PC from dedicated router : 100 Mbps max (100BASE-TX) This service is suitable for construction of a small-scale network on the LAN side for constant Internet connection.
100M (Provided via a dedicated router)	¥ 55,000 (¥ 50,000) per line per event	In-house LAN connection: 100 Mbps max (100BASE-TX) Connection to PC from dedicated router : 100 Mbps max (100BASE-TX) This service is suitable for construction of a medium-scale network on the LAN side for constant Internet connection.

b. Items to bear in mind when using the shared internet connection service

i. Scope of service provided

Tokyo Big Sight will provide everything required up to the dedicated router.
It cannot be used the router which the user brings.

ii. Service type

This service is provided on a "best effort" basis. Tokyo Big Sight offers no guarantee with regard to communication speed or quality.

Actual communication speed may vary depending on network use conditions, etc.

iii. Please be aware that Tokyo Big Sight will not assume any responsibility for problems attributable to public communications providers when you are engaged in external communications.

iv. Examples of cases in which the user wishes to use a specific provider (i.e., a provider other than that supplied by Tokyo Big Sight).

In such cases, please consult with the person in charge in Tokyo Big Sight.

v. The service fee will not change even if the user only uses the in-house LAN.

vi. VPN connection

This service is NOT available for VPN connection. If you wish to use VPN connection, please apply for the HIGH-SPEED OPTICAL COMMUNICATIONS SERVICE.

- vii. Only construction businesses designated by Tokyo Big Sight will be allowed to engage in in-house construction (cable construction, etc.) from the Tokyo Big Sight MDF to the cable terminal constructed by Tokyo Big Sight. This is in the interest of maintaining communications quality.
- viii. Applications for this service will be accepted up to 3 weeks prior to your event and no later.

Depending on the scale of work, there are many cases where it is physically difficult to respond to requests immediately prior to an event. Consequently, we may have no choice but to refuse your application in worst-case scenarios.

We therefore ask that you consult with us as soon as possible.

c. Items included in the shared internet connection service

- i. Prior consultation
- ii. Dedicated router and cable wiring up to the booth
- iii. Line testing
- iv. Setting of connection devices supplied by Tokyo Big Sight
- v. Handling of malfunctions and consultation

d. Items not included in the shared internet connection service (but available through secondary services)

- i. Setting of your devices
- ii. Wiring in your booth and connection to your PC
- iii. Setting and management of devices from your server that are brought in by you
- iv. Handling of malfunctions and consultation pertaining to the above items